

AMERICORPS POSITION DESCRIPTION

The Crisis Clinic of Thurston and Mason Counties

PO Box 13453

Olympia WA 98508

360-586-2888

www.crisis-clinic.org

Contact Person: Nanci LaMusga, MA 360-586-2888 ext. 103

nanci@crisis-clinic.org

Site Supervisor: Nanci LaMusga, MA Crisis Clinic Director 360-586-2888 ext. 103

nanci@crisis-clinic.org

Serves Vulnerable Population: Yes
Background Check(s) Required: Yes
Driver's License Required: Yes
Vehicle Required: Yes
Auto Insurance Required: Yes
On bus route: Yes
Minutes from downtown Olympia 5 min

TITLE: Youth Outreach Program Coordinator

HOURS OF SERVICE: 9:00a.m.to 5:30p.m., M-F hours are flexible and include some required evening and weekend hours

JOB DESCRIPTION: The Youth Outreach Program Coordinator will provide outreach to the community to increase the access of youth, their families, and vulnerable community members to crisis intervention, information referral, and community resources with an emphasis on suicide awareness and prevention along with accidental poisoning and prescription drug overdose. In addition, the AmeriCorps member will provide peer outreach to community agencies and schools. Once trained in crisis intervention, the AmeriCorps member will be responsible for recruiting, interviewing, mentoring and supporting youth crisis line volunteers. Provide support to crisis line phone workers by staffing the on-call support phone every three weeks and fulfilling crisis line shifts.

SITE DESCRIPTION: The Crisis Clinic of Thurston and Mason Counties mission is to enrich the community by empowering people to take control of their own lives through information referral, crisis intervention, education and training. The Crisis Clinic has operated a confidential and anonymous crisis line and provided community training in crisis intervention since December 1972 thanks to the generous support of trained community volunteers. The Crisis Clinic has also operated a separate Youth Help Line since 1989. The Youth Helpline is staffed during specific hours, between 4pm and 8pm, by youth volunteers at the clinic. Youth volunteers at the Clinic are defined as anyone between the ages of 15 and 21. The Crisis Clinic's location is confidential.

MAJOR RESPONSIBILITIES AND RELATED TASKS:

- Recruit, interview, train, mentor and support youth volunteers in coordination with the Crisis Clinic Director.
- Provide peer outreach in schools and community youth organizations, by planning, scheduling and facilitating presentations in suicide awareness and prevention, communication skills and community resources.
- Develop and distribute outreach materials to schools and in the community; partner with community agencies and participate in outreach events.
- Actively participate in the Crisis Clinic's training team including community trainings.
- Provide crisis intervention and resources to callers by covering shifts when needed. This includes sharing the duties of on-call support phone every three weeks.
- Work closely with other staff in daily clinic functions.
- Assist the Crisis Clinic Director in supporting youth volunteer phone workers by mentoring, providing feedback on phone work, reviewing youth phone workers crisis call logs, scheduling and coordinating shifts to ensure crisis line coverage.
- Creating opportunities for youth volunteers to participate in training, become training team members, leadership and professional development, operations and providing recognition.

REQUIRED QUALIFICATIONS:

- Some college preferred, with a focus in education, psychology, social services or related field or has an interest in pursuing a career in education and/or counseling.
- Have a beginning understanding of anti-oppression theories
- Have a beginning understanding of youth empowerment and community based learning models
- Have an ability to communicate clearly and directly

All positions will abide by AmeriCorps Prohibited Activities as referred to in the Member/Site Contract.

- Have openness to learning and feedback
- Have a commitment to self-care and boundary setting
- Feel comfortable engaging with emotional material in small and large groups
- Have experience working with diverse populations.
- Applicants should have an interest in and enjoy working with youth.
- Applicants should have good organizational, problem solving and written and oral communications skills, along with feeling comfortable giving presentations and training large groups.
- Applicants should be able to work independently and in a team and have a flexible schedule.